

## Terms & Conditions of Harvey Norman & Cracka Wine Co Redemption Offer

\*1. Harvey Norman & Cracka Wine Co Redemption Offer Terms and Conditions of Entry: Instructions on "How to Claim" form part of these Terms. Participation in the Offer constitutes acceptance of these Terms. The Offer is made and provided by Cracka Wine Co Pty Ltd ACN 141 713 484 of 59, Wentworth Avenue, Sydney, NSW 2000 ("Cracka Wine"). Each enterprise carrying on business at each Harvey Norman complex or online under a name or style including the words "Harvey Norman" is operated by an independent franchisee ("Franchisee") pursuant to a franchise granted by a subsidiary of Harvey Norman Holdings Limited ACN 003 237 545 ("Harvey Norman"). This Offer is open to residents of Australia only. The Offer commences on Friday, 3 July 2015 at 9.00am AEST and closes on Sunday, 26 July 2015 at 6pm AEST ("Offer Period"). This Offer is open to persons 18 years of age or over who purchase any selected product featured in the "July Harvey Norman Home Appliance or Electrical" Catalogue ("Catalogue Product"), excluding accessories, services, delivery, cables, mounting brackets, extended warranties, Miele, AEG, Asko, Speed Queen and Tefal Cuisine Companion products, in a single transaction with a total value from \$399 during the Offer Period from any Participating Franchisee ("Qualifying Purchase"). The value of the wine voucher in the Offer differs depending on the total value of the qualifying transaction. Customers who make a Qualifying Purchase transaction will receive a voucher including unique promotional code at the time of purchase and will be eligible to receive via redemption: for Qualifying Product transaction total value between \$399 - \$1499, customers will be eligible for a case of wine consisting of twelve (12) bottles of pre-selected wine valued at over \$250 ("Wine Gift"), delivered by Cracka Wine; or, for a Qualifying Product transaction total value of \$1500 and over, customers will be eligible for a case of wine consisting of twelve (12) bottles of pre-selected wine valued at \$250, together with six (6) bottles of Sacredtree Limited Release McLaren Vale Shiraz 2014 wine valued at \$300 (total value being \$550), ("Premium Wine Gift"), delivered by Cracka Wine ("Redemption Offer"). To receive the Redemption Offer customers must submit to Cracka Wine their redemption details including their name, daytime contact number, delivery address, tax invoice number, their choice of wine (being red, white or mixed) and their promotional voucher code (being either the Wine Gift or the Premium Wine Gift), either online at [www.crackawines.com.au.harveywine](http://www.crackawines.com.au.harveywine) or by calling the Cracka Wine call centre on 1300 576 534. One Redemption Offer per customer, per qualifying transaction. All Redemption Offer claims must be received by Cracka Wine Co Pty Ltd, at 59 Wentworth Avenue, Sydney, NSW 2000 by Monday, 31st August 2015 at 6pm AEST. Any cancellation of a Qualified Purchase will require the customer to return the Redemption wine to Cracka Wine Co Pty Ltd, 59 Wentworth Avenue, Sydney NSW 2000. If a customer has already opened the wine they will be required to pay for the wine at recommended retail price at the time of cancellation. Wine value is accurate as at 30 June 2015. The Redemption Offer cannot be redeemed for cash. Wine is subject to availability and if the choice of wine requested by the customer is unavailable, a similar wine of at least the same value may be provided. Redemptions that are illegible, incomplete or do not comply with these Terms are invalid. Cracka Wine, Harvey Norman, Franchisees and their related entities reserve the right, at any time, to verify the validity of redemptions and customers as required (including a customer's identity, age and place of residence) and to disqualify any customer who submits a redemption that is not in accordance with these Terms or who tampers with the redemption process. Failure by Cracka Wine, Harvey Norman, Franchisees or their related entities to enforce any of its

rights does not constitute a waiver of those rights. Cracka Wine, Harvey Norman, Franchisees and their related entities reserve the right to request the customer provide suitable identification of proof of age and identity prior to providing the wine. If this Offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of Cracka Wine or Harvey Norman, Cracka Wine and Harvey Norman reserve the right, in their sole discretion, to the fullest extent permitted by law (a) to disqualify any customer; or (b) to modify, suspend, terminate or cancel the Offer, as appropriate. The wine will be shipped to the customer at their nominated address from [6th August 2015] and at least within 6 weeks from the date the customer confirms with Cracka Wine a valid mailing address at which to send the Redemption. Except for any liability not excluded by law, customers release and indemnify Cracka Wine, Franchisees, Harvey Norman and their related entities from and against all actions, claims and liabilities, that the customer now has or in the future may have against Cracka Wine, Franchisees, Harvey Norman and their related entities for any loss, damage or injury (including any special or consequential loss) suffered as a direct or indirect result of the customer's participation in the Offer. The collection, use and disclosure of personal information otherwise provided in connection with this Offer is governed by the Harvey Norman Privacy Policy available at [www.harveynorman.com.au/privacy-policy](http://www.harveynorman.com.au/privacy-policy) or at any franchisee store, and Cracka Wine Privacy Policy available at [www.crackawines.com.au/privacypolicy](http://www.crackawines.com.au/privacypolicy). Officers, employees and immediate families of officers and employees of Cracka Wine, Harvey Norman, Franchisees, their related entities and contractors and any other organisations associated with this Offer are ineligible to receive the Offer.