

OFFICIAL NORTON™ RETAIL PRODUCT SUPPORT

Technical and product support is available free of charge
24 hours a day, 7 days a week to Norton customers.

If your customer needs help, remote assistance is available
through our direct official Norton channels below.



HOW TO ACCESS OFFICIAL NORTON SUPPORT:



Live Chat*

www.norton.com/support

Chat with an agent with little or no wait time to solve your issue.

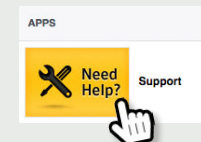


Social Media*

www.facebook.com/NortonAU

www.twitter.com/NortonSupport

Get expert help from a Norton agent through the Support tab
on Facebook or by tweeting the team @NortonSupport



Phone*

1800 680 026

Get expert help from a Norton agent by providing brief details
to generate a case number and accessing phone support.



Norton Community Forum*

<https://community.norton.com/en>

Browse forums and blogs about products and related topics,
or even raise a question.



Norton support is always free of charge.

There are many unofficial support providers pretending to be part of Norton.
They may look legitimate but are a scam, and charge fees for product support. The above
are the only authorised Norton support channels, and **are always free of charge.**

*English only.

Note: Norton Antivirus Basic support is web-based only.

