

MONEY BACK GUARANTEE STEAM MOPS



We're so confident that you'll enjoy the benefits of using your new BISSELL steam mop we're prepared to offer you a 60 Day Money Back Guarantee*.

www.bissell.com.au

*Valid on purchases between 1/1/17 - 31/12/17. Conditions apply. Visit www.bissell.com.au for full terms and conditions.



BISSELL Money Back Guarantee

Buy any of the qualifying BISSELL steam mops listed and if you are not completely satisfied with the performance within the 60 day period please call 1300 247 735 to claim under this guarantee. All claims must be made within 60 days of purchase. Offer valid for purchases made between 1/1/2017 - 31/12/2017. BISSELL selected products are: 1979F, 1532, 1005F, 23V8F, 1957F, 1440F, 23B6F, 15449, 1544F, 1132G, 1132F models.

To receive your refund: Use any of the qualifying products within 60 days of purchase in the recommended manner. If during this 60 day period you are not entirely satisfied with the performance of your BISSELL product:

1. Please call BISSELL Customer Service on 1300 247 735 to obtain an authority number
2. Complete all details below on this form, including why you are returning the product
3. Send this completed form along with your BISSELL product in the original packaging with your original purchase receipt (please retain a copy of the receipt) to: **BISSELL Australia**
42 Rocco Drive, Scoresby VIC 3179
4. If you're eligible for the refund, you will receive a cheque equivalent to the purchase price via mail
5. You are responsible for all postage costs for return

First name: Last name:

Address:

Suburb: State: Postcode:

Telephone:

Email:

Product purchased: Date of purchase:

Authority number:

I agree to the Terms and Conditions of this offer:

Reason for return:

BISSELL collects your personal information for the purpose of processing your claim for the 60 Day Money Back Guarantee. If you tick the relevant box below, we may also contact you to inform you of offers we think may interest you. We may disclose your personal information to our contractors who provide services to us, which may include overseas recipients in countries such as New Zealand and United States of America. We will use your personal information in accordance with our privacy policy. Our privacy policy also provides details about how to seek access to or correction of the personal information we hold about you, how to complain about a privacy breach and how we will deal with a privacy complaint. See www.bissell.com.au for our privacy policy and contact details.

Please contact me with news, deals and exclusive offers from BISSELL Australia:

Terms and Conditions:

1. This offer is limited to (1) one refund request per name, address or household. This offer is valid for Australian residents only. This offer is not open to employees of BISSELL Australia or affiliated companies, agents, wholesalers or retailers or the immediate families of such employees or those living in the same household.
2. Customer must have purchased one of the qualified products from a BISSELL approved retailer during the promotional period between 1/1/17 - 31/12/17. Qualified products are: 1979F, 1532, 1005F, 23V8F, 1957F, 1440F, 23B6F, 15449, 1544F, 1132G, 1132F. Ex-Demo or Ex-Display products are not valid under this promotion. Due to ongoing product development BISSELL reserves the right to make changes in design, material and specifications without notice.
3. This original form, original sales receipt, and original packaging with product bar code must accompany the returned product. Requests which, in the sole discretion of BISSELL Australia do not strictly comply with the terms and conditions of this offer, including any fraudulent requests, are invalid.
4. To claim a refund customer must use the qualifying product within 60 days of purchase and if not completely satisfied with the performance of the product, must call BISSELL Australia on 1300 247 735 within those 60 days to make the necessary arrangements for the return of the product: (a). The product must then be returned to BISSELL Australia within 14 days of the date the customer contacted BISSELL Australia. It shall be the customer's sole responsibility to arrange and pay for the return of the product to BISSELL Australia's Victorian premises. (b). Returns should be sent to BISSELL Australia, 42 Rocco Drive Scoresby VIC 3179.
5. The product and all tools must be returned undamaged, in full working order, in original packaging and with original proof of purchase and redemption form.
6. The customer should keep a copy of this form, the sales receipt and barcode for their records.

7. BISSELL Australia accepts no responsibility for the loss or damage of the machine during its return, which is at the sole risk of the customer until received by BISSELL Australia.
8. Refund will be for the full purchase price as stated on the purchase receipt. Refund excludes any other costs or expenses including incidental or consequential damages and postage costs for return of the product.
9. For any model where a cash back or bonus offer promotion applies, the refund payable will be the price paid less the cash back amount or value of the bonus (if claimed previously).
10. Please allow 8 to 10 weeks from the receipt of the product by BISSELL Australia to receive refund.
11. Refund cheques will be sent to residential addresses only. We will not send cheques to P.O. Boxes.
12. The benefits of this offer are in addition to other rights or remedies of the consumer under the Australian Consumer Law. Except for any liability that cannot be excluded by law, BISSELL Australia excludes all liability (including negligence), for any personal injury, or any loss or damage, whether direct, indirect, special or consequential, arising in any way out of the promotional offer, including any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by BISSELL Australia) due to any reason beyond the reasonable control of BISSELL Australia.
13. All information captured in this offer may be used for promotional, marketing and publicity purposes. All materials submitted become the property of BISSELL Australia and will not be returned. BISSELL Australia is committed to earning and keeping your confidence and trust. This commitment exists not only for our website, but extends to any interaction you may have with BISSELL Australia. Accordingly, we strictly adhere to our corporate privacy policy to ensure that the personal information you provide is not misused in any way. Please refer to www.bissell.com.au for further information about our Privacy Policy. Customers should direct any requests to access, update or correct information to BISSELL Australia. For more product information go to www.bissell.com.au.